



Human Resources in Healthcare: Managing for Success Second Edition

Bruce J. Fried, Myren D. Fottler, James A Johnson

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Second Edition

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Human Resources in Healthcare: Managing for Success, Second Edition presents the techniques and practices behind effectively managing people—the healthcare industry’s most important asset. It provides the concepts and practical tools necessary for meeting the unique challenge of managing healthcare employees. A comprehensive resource, the book covers fundamental topics such as performance management and employee rights as well as more timely issues such as nurse workload management and managing diversity. This edition includes new information about: Healthcare workforce planning, nurse staffing, and workload Managing a diverse workforce and developing diversity programs Human resources budgeting and productivity analysis The unionization of physicians and nurses Strategies for retaining valuable staff Cases that illustrate key concepts are included, along with exercises that allow readers to apply and practice the information given

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