



**New York "Hospital Compare" Customer
Satisfaction Survey Results: Scoring and Ranking
of Hospitals Using the BayeSniffer.com (TM)
Hospital Ranking Algorithm. ... Compare Scoring
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Jeff Grover

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This eBook offers a scoring and ranking of New York hospitals using the Grover Group, Inc. (GGI) BayeSniffer.com (TM). Medicare.gov offers Hospital Compare consumer satisfaction survey data so that consumers can use the information to make informed health decisions. While they are provided with these satisfaction ratings, there are 32 different survey questions for each of the 4,000+ hospitals. This presents an information overload and as a result, consumers often cannot use this when making healthcare related decisions. The GGI algorithm completes the next step and provides a scoring and national ranking for each hospital. Consumers can now use this information as an additional tool in making healthcare related decisions. This eBook scores New York hospitals based on patient satisfaction surveys and ranks them against hospitals nationwide. The GGI's results suggest Moses-Ludington Hospital and Brookdale Hospital Medical Center are ranked first and last, respectively, for consumer satisfaction.

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